

## **NOTICE OF DATA SECURITY INCIDENT**

Bankers Cooperative Group, Inc. (“BCG”) is providing notice of a data security incident that may have impacted Protected Health Information (“PHI”) provided to BCG by employers to obtain health insurance for their employees.

### **What Happened?**

On August 13, 2024, we discovered suspicious activity associated with one employee email account. We immediately implemented our incident response protocols, disabled the email account, and, through counsel, engaged independent computer forensic experts to assist with an investigation into the incident. This investigation sought to help us determine what had occurred, and whether any information was at risk. The forensic investigation concluded on August 28, 2024, and determined that there were some emails within the impacted email account may have been accessible to the unauthorized actor.

### **What We Are Doing:**

A third party was engaged to review the potentially impacted email account and on November 15, 2024, determined that some Personal Information or PHI may have been contained in the account. BCG then had to associate these individuals with a particular employer and identify mailing addresses for them. On December 13, 2024, it notified employers that information was potentially impacted and arranged for individuals to receive credit monitoring and identity protection services. While there is no evidence that emails containing information were accessed and we are not aware of any misuse of information, we wanted to inform individuals of this incident and provide them with resources to protect their information.

### **What You Can Do:**

Individuals should remain vigilant for incidents of identity theft or fraud by reviewing bank account and other financial statements, as well as credit reports, for suspicious activity. Incidents of identity theft should be reported to law enforcement or the attorney general. Recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on a credit file can be found at [www.identitytheft.gov](http://www.identitytheft.gov). Individuals should monitor credit reports and financial statements for suspicious activity.

If you think your information may have been impacted by this incident, please call 833-918-5956 and reference engagement number B137125, Monday-Friday from 9am to 9pm Eastern Time. Bankers Cooperative Group regrets any inconvenience or concern that this incident may cause.

Bankers Cooperative Group is providing notice to employees of the following entities:

- Academy House
- Amboy Bank
- Ascendia Bank
- BCB Bank
- Bogota Savings Bank
- Children’s Aid and Family Services, Inc.
- Columbia Bank

- Comprehensive Cancer and Hematology Specialists
- Crest Savings Bank
- DP Property Management
- Five Rivers Bank
- Franklin Savings Bank
- Haven Savings Bank
- Mast Construction Services, Inc.
- NVE Bank
- Peapack-Gladstone Bank
- Somerset Regal Bank
- Sturdy Savings Bank
- Union County Savings Bank
- United Roosevelt Savings Bank
- Village Office Supply